

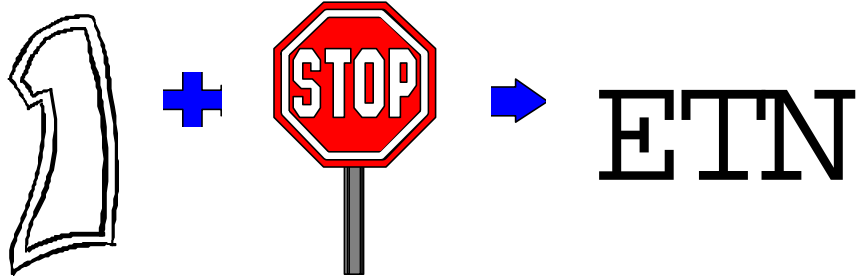
# INFORMATION EXCHANGE

October 2000

## Resources for Workforce Development Programs

### Contents

<i>Workforce Development Update</i>	2
<i>Workforce Investment Act Update</i>	3
<i>Workforce Investment Regional Advisors Announced</i>	3
<i>The Mobile Technology Unit is Here!</i>	3
<i>Orange County Provides WIA 101</i>	4
<i>American GI Forum Receives Employer Award</i>	4
<i>WIAs Receive Technology Awards</i>	4
<i>Caregiver Training Initiative SFP</i>	5
<i>Faith-Based Initiative SFP</i>	5
<i>WtW Regional Forums Summary</i>	5
<i>Worthy Web Sites</i>	5
<i>Check It Out!</i>	6
<i>October Calendar</i>	7



Puzzled? The answer is simple - One-Stop Centers can access training consultants, library resource materials and travel reimbursement for site visits all at one location - the Employment Training Network (ETN)! We're a one-stop for your One-Stop!

The ETN offers:

**Consultant Services** - The ETN will provide a qualified consultant to come to your agency and provide assistance on a wide variety of employment and training areas.

**Site Visits** - The ETN will reimburse travel costs associated with staff visits to other agencies to learn first hand about their operation.

**Lending Library** - Our lending library contains up-to-date publications on over 150 topics! See Page 6 for a listing of our latest items.

Don't let a tight budget stop you from calling - if you are receiving Workforce Investment Act (WIA) funds, the ETN can provide financial assistance for all of these services.

Our services don't stop there - the ETN staff provides excellent customer care and a streamlined process! For more information, please call the ETN at (916) 654-8896.

## Workforce Development Update

### Local Training Unit Offers Youth Council Training for Trainers Workshops

The Local Training Response Unit (Training Unit) of the Employment Development Department (EDD) Workforce Investment Division (WID), is currently providing Youth Council Training for Trainers workshops.

These sessions are intended for staff responsible for the development and operation of local youth councils. The training provides information and tools to enable local areas to fully develop and implement youth councils. Workshops are currently scheduled as follows:

October 17-18 - Santa Cruz County  
November 1-2 - Solano County  
November 15-16 - Tulare County  
November 29-30 - San Bernardino County  
January 17-18 - Contra Costa County

If you are interested in attending one of these workshops, a complete schedule, including contact name and telephone number, can be viewed at the following web site: [www.edd.ca.gov/wiainbu.htm](http://www.edd.ca.gov/wiainbu.htm), Information Bulletin WIAB00-20.

For further inquiries contact Joy Allender, (916) 654-8782/ e-mail [jallende@edd.ca.gov](mailto:jallende@edd.ca.gov).

The Training Unit is also developing workshops on WIA Fiscal Requirements, WIA Administration Requirements, and Performance Measures (which will be conducted jointly with the Department of Labor Region VI Employment Training Administration staff). Information Bulletins containing additional information will be released in the near future.

## Mark Your Calendars!

### **California Workforce Investment Board Meeting**

Los Angeles-October 6, 2000  
[www.calwia.org](http://www.calwia.org)

### **Local Workforce Investment Area Quarterly Meeting**

Asilomar-October 10, 2000  
Contact: (916) 657-4610

### **California Welfare Director's Association Annual Conference - Mammoth Meets Millennium: Transition to Tomorrow**

Mammoth Lakes-October 16-18, 2000  
[cwda2000.org](http://cwda2000.org)

### **CWA/Milt Wright & Associates - 30 Ways to Shine as a New Employee**

Concord-October 16-17, 2000  
Fullerton-November 6-7, 2000  
[www.calworkforce.org](http://www.calworkforce.org)

### **Welfare-to-Work Beyond 2000: Building the Future**

Phoenix, AZ-October 17-19, 2000  
[wtw.doleta.gov](http://wtw.doleta.gov)

### **California Monitors Network Meeting**

San Luis Obispo-October 19-20, 2000  
Phone: (661) 336-6965

### **Pacific Western States WIA/One-Stop Conference**

Portland, OR-October 23-25, 2000  
Phone: (800) 280-6218 or visit  
[confreg.uoregon.edu/onestop2000](http://confreg.uoregon.edu/onestop2000)

### **NACo Workforce Development and Human Services Conference - Critical Connections to Empower America's Families & Workforce**

Ontario-November 9-12, 2000  
Phone: (202) 942-4227 or visit [www.naco.org](http://www.naco.org)

### **Larry Robbin & Associates - The Radar Approach to Job Retention**

Oakland-November 16, 2000  
Phone: (510) 238-6137

### **2000 CalWORKs Partnerships Conference**

San Diego-December 11-13, 2000  
[www2.sac-co.k12.ca.us/calworks](http://www2.sac-co.k12.ca.us/calworks)

### *Workforce Investment Act*

#### **WIA Final Regulations Published**

The Department of Labor (DOL) has issued a Final Rule implementing provisions of Titles I, III and V of the Workforce Investment Act (WIA) with an effective date of September 11, 2000. The entire document is available at: [usworkforce.org](http://usworkforce.org)

#### **Workforce Investment Board Schedule**

The California Workforce Investment Board recently released a schedule of meetings for July 2000 - July 2001. The schedule can be viewed at: [calwia.org/calendar.tpl](http://calwia.org/calendar.tpl)

#### **WIA Implementation Q & A's**

In an effort to simplify access to all questions and answers that have been issued on WIA implementation to date, the Q&A's have been organized into one single Master Set. This will be supplemented with new issuances periodically and can be read at [usworkforce.org](http://usworkforce.org).

#### **Workforce Investment Regional Advisors Announced**

The Workforce Investment Division (WID) of the Employment Development Department (EDD) recently announced the appointment of ten new Workforce Investment Regional Advisors.

The Regional Advisors will be responsible for providing consultation and support to California's Local Workforce Investment Area (LWIA) administrators and their One-Stop Career Center partners, to promote effective implementation of the Workforce Investment Act (WIA). They will also serve as the liaisons between the State and local workforce entities that are responsible for WIA programs. The Regional Advisors will be responsible for working throughout their assigned regions, and with other nearby regions, to promote collaborative, effective and timely use of workforce investments.

For additional information, including a complete list of Regional Advisors and their assigned areas, please visit [www.edd.ca.gov/wiainbu.htm](http://www.edd.ca.gov/wiainbu.htm), Information Bulletin WIAB00-26, or contact Steve Saxton, Manager, Program Section, at 916-654-7799.

### *One-Stop Career Centers*

#### **The Mobile Technology Unit is Here!**

The Foothill Employment and Training Connection One-Stop Career Center (FETC) is literally on the move!

FETC recently purchased a 37 foot modified recreation vehicle, which they have turned into a mobile employment center. The purpose of the "MTU", as it is affectionately called, is to provide Workforce Investment Act (WIA) employment and training services, community resources and other support services information on a mobile basis.

The MTU is prepared to bring multiple services into the community rather than requiring residents to seek out services. The unit's interior has 10 high tech computer workstations loaded with a variety of self-directed job search software, software tutorial programs, community resource information, skills assessment software and the Internet for web-based learning.

The unit is equipped with a satellite for distance learning and video conferencing technology. The MTU will also assist

employers by providing immediate re-employment resources for laid off employees.

There is no need to set up temporary re-employment centers - the MTU can be driven and parked on the employer's property for easy access. Other employer benefits include the availability of the unit for on-site employee recruitment and computer-based skills analysis and training for existing employees.

The MTU plans to make its debut at the FETC Jobs and Resource Expo scheduled for Thursday, October 12, 2000. The Expo will be open to job seekers and employers who are interested in visiting this comprehensive one-stop career center for their employment needs. The FETC is a Foothill Workforce Investment Board (WIB) supported one-stop career center.

For more information regarding the MTU, please contact Dianne Russell, FWIB Operations Manager at (626) 584-8393.

## Orange County Provides WIA 101

Since last January, the Orange County Workforce Investment Area has been conducting WIA 101 training for all the Orange County Workforce Investment One-Stop staff, administration, and partners.

The training covered the purpose and principles of WIA, service delivery design, and the significant differences between JTPA and WIA and performance accountability. Attendees were encouraged to ask questions and submit ideas regarding the service delivery design for Orange County. In keeping with the spirit of quality assurance and continuous improvement, surveys were conducted to ensure customer satisfaction. Surveys indicated a positive response and staff is currently creating WIA 102 to incorporate updates of local area decisions, the Final Regulations, and additional updates from the State. The Orange County Workforce Investment Area also assisted in training neighboring Workforce Investment Boards (WIBs) to train staff and partners.

If you are interested in obtaining more information about this training, please call Julie Elizondo at (714) 834-6877 or e-mail [JElizondo@csa.co.orange.ca.us](mailto:JElizondo@csa.co.orange.ca.us)

## American GI Forum Receives Employer Award

Congratulations to the American GI Forum/National Veterans Outreach Program, Inc. (NVOP) for being selected as the Disabled American Veterans - Department of California's Outstanding Small Employer of the Year for 2000.

For the second consecutive year, NVOP was chosen to receive the prestigious Governor's Certificate for Employer Excellence for providing outstanding employment services to veterans. The award is based on criteria including NVOP's exemplary work in providing opportunity for advancement of veterans who are employees; accessibility of the employment site; and, NVOP's leadership role in the community as an advocate for veterans' programs. Also considered were awards and recognition related to veterans received by NVOP during the year.

For more information on this very successful program, please call Phillip Au, Program Coordinator, at (626) 571-5155.

## WIAs Receive Technology Awards

The San Diego Workforce Partnership, Inc., Southeast Los Angeles Workforce Investment Board and Tulare County Workforce Investment Board were recently honored with awards at the Department of Labor's Joint Employment & Training Technology Conference (JETT\*CON) in Albuquerque, New Mexico. The JETT\*CON awards recognize innovative changes in workforce development systems that provide high quality services to their customers through the use of technology.

The San Diego Workforce Partnership, Inc. received the award for their on-line employment case management system: [eWorkforceSolutions.com](http://eWorkforceSolutions.com). This system supports the capturing of data about job seekers, employers, and service providers to support meaningful employment for the job seeker. The system tracks the job seeker through phases from intake to follow-up. The system is then capable of analyzing the data for report output to stakeholders. For information contact Mary Sabillo, Executive Director, San Diego Workforce Partnership, Inc., at (619) 238-1445.

The Southeast Los Angeles Workforce Investment Board (WIB) won the JETT\*CON award for their Workforce Development Kiosk Project. This is a comprehensive electronic infrastructure, including a dynamic, interactive web site and growing network of interactive public information kiosks. The integration of both physical and online service delivery has resulted in One-Stop PLUS access to Southeast Los Angeles County (SELACO) and its partner providers by customers virtually anywhere throughout the primary service delivery areas. For information contact Lillian Flores at (562) 402-9336, ext 214.

The Tulare County Workforce Investment Board was awarded for their Tulare County Jobtree. This technological service is directed to any Tulare County individual who is in need of employment and training services by placing 30 stand-alone kiosks with high-end desktop computers with printers in strategic locations throughout the county. Each kiosk is connected via a high-speed network connection to a server with simple, easy-to-use menus. For more information, contact Joseph Daniel, Administrator, Tulare County Workforce Investment Board at (559) 737-4246.

How about a round of applause for the winners!

### *Initiative Funding*

#### **Caregiver Training Initiative SFP**

A Solicitation for Proposals (SFP) for the Caregiver Training Initiative (CTI) has recently been released by the Employment Development Department (EDD) on behalf of Governor Gray Davis and the California Health and Human Services Agency (CHHSA).

The proposals are being requested for regional partnerships to assist the health care industry and local communities address shortages in the full range of caregiver occupations that provide care to California's aging population. The CTI is making \$25 million available through competitive grants for recruiting, training and retaining caregivers.

Five Bidders' Conferences and grant writing workshops are planned to assist interested partnerships in developing competitive proposals under this SFP from October 5 through October 13, 2000. The proposal submission deadline is November 13, 2000 at 3 p.m.

The SFP is available in electronic form at the following location: [www.edd.ca.gov/wiaspind.htm](http://www.edd.ca.gov/wiaspind.htm). Hard copy may be obtained through email to [WDBLIB@edd.ca.gov](mailto:WDBLIB@edd.ca.gov). If you have any questions, please contact Michael Evashenk, at (916) 654-7616.

#### **Faith-Based Initiative SFP**

On August 28, 2000, the Employment Development Department (EDD) of the California Health and Human Services Agency (CHHSA), released a Solicitation for Proposals (SFP) for the Faith-Based Employment Assistance Initiative.

The purpose of this initiative is to award one-time, State-funded grants to faith-based organizations to serve high risk individuals, including parolees, non-custodial parents having difficulty making child support obligations, and long-term California Work Opportunity and Responsibility to Kids Act (CalWORKS) recipients, who have not been successfully served by existing employment assistance programs.

To obtain additional information on the Faith-Based Employment Assistance Initiative, you may visit [www.edd.cahwnet.gov/wiaspfbs.htm](http://www.edd.cahwnet.gov/wiaspfbs.htm) or call (916) 654-7799 for assistance. Proposal submission deadline is October 20, 2000.

### *Welfare-to-Work*

#### **WtW Regional Forums Summary**

A comprehensive summary of the Welfare-to-Work (WtW) Grant Regional Forums held throughout the State July 14 through August 9, 2000 can be accessed at [www.edd.cahwnet.gov/wtowinbu.htm](http://www.edd.cahwnet.gov/wtowinbu.htm). Information Bulletin WB00-38.

The purpose of the WtW Grant forums was to bring local WtW Grant stakeholders together in regional meetings to provide the latest information on WtW Grant program requirements. The information included an overview of changes to the program which were signed into law November 29, 1999, and which are effective July 1, 2000, and October 1, 2000.

The forums also focused on sharing information on how WtW Grant program grantees can best use the WtW Grant State match dollars to fund critical services to clients beginning July 1, 2000. At each of the regional forums, a panel of local practitioners showcased best practices and innovative WtW Grant program strategies. Highlights of the major discussion items are included in the summary.

Please contact Jose Luis Marquez, Employment Development Department (EDD) WtW Section, at (916) 654-8815, or Suzanne Nobles, California Department of Social Services (DSS), at (916) 654-2137 for any questions regarding the summary or forums.

### *Worthy Web Sites*

**[www.heldrich.rutgers.edu/youth/new.cfm](http://www.heldrich.rutgers.edu/youth/new.cfm)** - This web site is devoted to the development of material that will assist States and localities as they establish Youth Councils and build their local youth workforce investment systems.

**[www.nyatep.org/pubsresources.html](http://www.nyatep.org/pubsresources.html)** - This Youth Council Toolkit, developed in part by the New York State Departments of Labor and Education, is intended to assist those who will be coordinating, organizing and serving on local Workforce Investment Boards and Youth Councils.

**[www.nyec.org/pepnet/reports/lessons51.htm](http://www.nyec.org/pepnet/reports/lessons51.htm)** - The resource document "PEPNet 99: Lessons Learned From 51 Effective Youth Employment Initiatives" contains profiles of all PEPNet-awarded programs.

**[go.fast.to/one-stop](http://go.fast.to/one-stop)** - "One-Stop Partnership Capacity Building - Training for Trainers Curriculum" assists One-Stop staff in preparing for a new work environment under the Workforce Investment Act of 1998 (WIA).

# Check It Out!

The resource materials listed below are available for loan from the ETN library. Please call (916) 654-8386 with your requests.

## EMPLOYMENT & TRAINING

*Cost Analysis Step by Step, A How-to Guide for Planners and Providers of Welfare-to-Work and Other Employment and Training Programs*, Manpower Demonstration Research Corporation **(J1977)**

*The Aging Baby Boom: Implications for Employment and Training Programs*, U.S. Department of Labor, Employment and Training Administration **(J1989)**

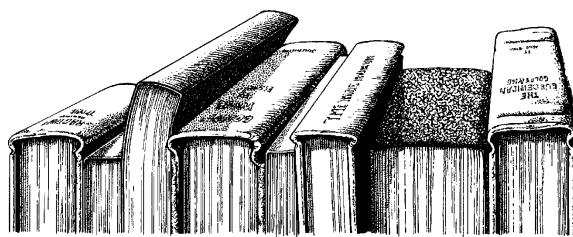
## SELF-SUFFICIENCY

*The Self-Sufficiency Project at 36 Months: Effects of a Financial Work Incentive on Employment and Income*, Social Research and Demonstration Corporation **(J1978)**

*The Self-Sufficiency Project at 36 Months: Effects on Children of a Program that Increased Parental Employment and Income*, Social Research and Demonstration Corporation **(J1979)**

## ENTREPRENEURSHIP

*California Professional & Business License Handbook*, California Trade and Commerce Agency, Office of Small Business and California



Employment Development Department, Labor Market Information Division **(J1980)**

## JOB CORPS

*MOU Toolkit: A Technical Assistance Guide to Developing MOUs Between Job Corps and One-Stop Systems*, Social Policy Research Associates **(J1984)**

*National Job Corps Study: The Short-Term Impacts of Job Corps on Participants' Employment and Related Outcomes*, U.S. Department of Labor, Employment and Training Administration **(J1985)**

## JOB SEARCH

*Sacramento Employment Sourcebook 2000, A Directory of Regional Job Hunting and Recruiting Resources*, Sandra Hamel and Sacramento Metropolitan Chamber of Commerce **(J1994)**

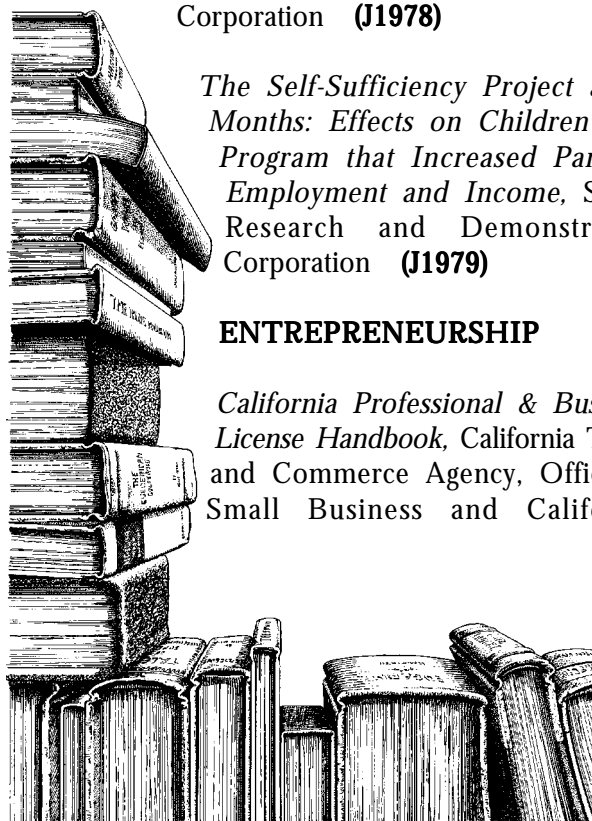
## YOUTH

*Youth Council Training Materials*, California Employment Development Department, Workforce Investment Division, Local Training Response Unit **(J1995)**

*Making Connections, Youth Program Strategies for a Generation of Challenge, Commendable Examples from the Levitan Youth Policy Network*, Johns Hopkins University, Institute for Policy Studies, Sar Levitan Center for Social Policy Studies **(J1996)**

## WORKFORCE INVESTMENT ACT

*Federal Register, Workforce Investment Act, Final Rules*, U.S. Department of Labor, Employment and Training Administration **(J1997)**



## OCTOBER 2000

<i>Monday</i>	<i>Tuesday</i>	<i>Wednesday</i>	<i>Thursday</i>	<i>Friday</i>
2	3 <div>WIA Participant Reporting Merced - (209) 385-7349 x2014</div> <div>Youth Council Training for Trainers Mendocino County - (707) 463-6390</div>	4	5	6 <div>California Workforce Investment Board Meeting Los Angeles - www.calwia.org</div>
9	10 <div>Local Workforce Investment Area Quarterly Meeting Asilomar - (916) 657-4610</div>	11	12	13
16 <div>California Welfare Director's Assoc. Annual Conference October 16-18 (see page 2)</div> <div>CWA/Milt Wright &amp; Assoc.-30 Ways to Shine as a New Employee October 16-17 (see page 2)</div>	17 <div>WIA Participant Reporting San Diego - (619) 744-0343</div> <div>Youth Council Training for Trainers Santa Cruz County - (831) 454-4225</div>	18 <div>Welfare-to-Work Beyond 2000: Building the Future October 17-19 (see page 2)</div>	19 <div>California Monitors Network Meeting San Luis Obispo - (661) 336-6965</div>	20
23 <div>Pacific Western States WIA/One-Stop Conference Portland, OR - (800) 280-6218</div>	24	25 <div>WIA Participant Reporting Ventura - (805) 648-9520</div>	26	27
30	31			

\*Training in shaded boxes conducted by the EDD Workforce Investment Division Local Training Response Unit

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## THE EMPLOYMENT TRAINING NETWORK

*Resources for Workforce Investment Act (WIA) Programs*

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The Employment Training Network is an information dissemination project which provides one-to-one consultations, staff workshops and resources exclusively for California's Workforce Investment Act (WIA) programs. Through statewide networking, the Employment Training Network staff is able to offer diverse technical services using consultants in a variety of areas. Local Workforce Investment Areas (LWIAs) staff may benefit from the following services:

- **consultant services** - to enhance staff's skills, knowledge, and motivation
- **program site visits** - staff reimbursement provided for travel expenses
- **resource library** - up-to-date books, manuals and videos in a multitude of topics on loan for three weeks
- **referrals** - to other employment and training programs
- **Information Exchange newsletter** - informative newsletter announcing upcoming workshops, new resources, etc.

The Employment Training Network technical assistance services are available upon request to LWIA staff members or contractors operating LWIA programs. ETN staff: Diane Coad, Project Manager and Janine Cota, Administrative Assistant. **WIA funded agencies may receive Employment Training Network services by calling (916) 654-8896.**

**EDD is an equal opportunity employer/program.**